



- St. Francis Hospital
596-4000
- The Bradley Center
320-3700
- The Carl and Frances
Patrick Heart Institute
596-4353
- Chaplain Services
660-6028
- Diabetes Program
257-7670
- Emergency Department
596-4121
- Franciscan Woods
653-8100
- Health Dynamics
320-3790
- Health Matters
257-7715
- Home Medical Equipment
324-2402
- Human Resources
596-4140
- The Outpatient Center
& Wound Program
257-7680
- Sleep Disorders Lab
320-2741
- The Women's Center
257-7700
- St. Francis Auxiliary
660-6045
- St. Francis Foundation
653-9375





A Letter from Richard E. Hudson

Given the challenging and dynamic healthcare environment in which we find ourselves, St. Francis Hospital has continued to fulfill its mission: “...improve the health of our community through a Catholic healing ministry.” As evidenced throughout this report, you can see our commitment to our patients, their families and our community. We are doing this by improving the quality of care in a safe environment, which is paramount to meeting the expectations of those we serve. St. Francis has provided a healing ministry for more than 54 years and will continue to do so for years to come.

On behalf of the 1,400 dedicated, caring and compassionate employees, Board of Trustees, Medical Staff, Auxilians and Foundation members who carry out our mission, it has been our privilege to care for you and your family over the past year. We pledge ourselves to continue to earn your trust and confidence as your healthcare provider.

Sincerely,

Richard E. Hudson, FACHE

CARING
It's our mission
*as the only faith-based hospital in Columbus to provide services
and programs that improve the health of our community.*



90+% Giving

Our employees impact their industry

by donating to CHEERS, the employee giving campaign. In 2004, they gave \$110,520 to the Care Fund, the Share Fund and the Scholarship Fund.

1,400 Caring professionals

St. Francis Hospital, Inc., employs 1,400 caring individuals, placing the health care organization as one of the ten largest employers in Columbus.



89,000
patients served

More than 89,000 patients were treated as inpatients, outpatients and through emergency care.



41,000
emergency visits

When you needed emergency services, St. Francis physicians and nurses were ready, supported by a wide range of specialists.



3,852 health screenings

Last year, St. Francis offered free and low-cost health screenings at the Rosemont Health Center and at numerous corporate and community health fairs, including the Men's and Women's Health Expo and the Columbus Health Department.



SCREENINGS INCLUDED:

- Abdominal Aortic Aneurysms
- Know Your Number (blood chemistry analysis)
- Blood Pressure
- Heel Bone (for osteoporosis)
- Body Fat
- Glaucoma
- Dementia (Mini-Mental State Examination)
- Stress, Anxiety and Depression
- EMG/Balance
- Constraint-Induced Therapy
- Incontinence
- Blood Glucose
- Varicose Veins

SUPPORTING HEALTH AND WELLNESS

Through Screenings, Classes and Support

Project Early Detection

Abdominal aortic aneurysms (AAA) are the 13th leading cause of death in the United States. To reduce the number of deaths, St. Francis launched Project Early Detection last year, a public awareness campaign targeting those at risk. Health Matters of St. Francis offered four free programs explaining the dangers of AAA and free ultrasound screenings to individuals with multiple risk factors.

Weigh Down Columbus

St. Francis teamed up with WLTZ TV-38, AC Fitness and the Mayor's Council on Health and Fitness in January 2004 to sponsor a citywide weight loss effort. The goal was to help Columbusites lose 10,000 pounds by April 3. The effort was a huge success! Almost 3,900 people participated; together they dropped 10,386 pounds. St. Francis offered free nutrition classes led by registered dietitians to participants, plus continuous support of the overall effort.

Fitness Day

Health Matters of St. Francis staged an afternoon of free fitness activities, including an outdoor exercise class and T'ai Chi demonstration to help walkers get ready for the Bi-city Mayor's Walk. More than 100 people came. All received free t-shirts, and many won door prizes.

Free Classes & Support Group Meetings

St. Francis offered more than 100 free classes, workshops, lunch and learn programs, and support group meetings at the Rosemont Health Center and other locations last year.

Topics included:

- Prostate Cancer Awareness
- Breast Health (including the MammaCare® approach to self-examination)
- Skin Cancer
- Helping Children Achieve a Healthy Weight
- Varicose Veins
- Gastroesophageal Reflux Disease (GERD)
- Stress Management
- Insulin Therapy
- Osteoporosis
- Multiple Sclerosis
- Alzheimer's Disease
- Safe Babysitting
- Grocery Shopping With Diabetes





A Letter from Stephen T. Butler

It has been a great honor and privilege for me to serve as Chairman of the St. Francis Hospital Board of Trustees in 2004. This opportunity allowed me to gain a perspective of and an appreciation for a number of things about St. Francis that I am sure I could not have gotten otherwise. Certainly one of the realities we are facing is that the healthcare industry locally as well as nationally is changing rapidly and under a great deal of pressure. To fulfill our mission in these challenging times will require the very best teamwork of our Board, Administration, Physician partners and all of the dedicated staff who work daily to provide care to the community. We will need to find new and better ways to work together with greater appreciation for the essential roles that each plays. I have come to appreciate the wonderful legacy of quality care that St. Francis Hospital has delivered over the years and the expectations the community has for continuing this excellent service. We are blessed with dedicated team members who are committed to serving to the very best of their ability, and who give us the opportunity to rise to the next level. Building on what has been accomplished through the years, the vision for the future that our Board has embraced is for St. Francis to be one of the best hospitals of our kind in America. That is an exciting and challenging objective. It will take strong commitment and it will take time, but there is no reason that we should not pursue this vision. St. Francis Hospital belongs to the people of this community – our families and friends and neighbors. They deserve our very best.

Sincerely,

Stephen T. Butler
Board of Trustees, Chairman

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Sharon Sprouse,
Ex-officio



Claude Scarborough,
Ex-officio

Continuous Quality Improvement

CQI Program Aims for the Top

Perfection is our goal; excellence will be tolerated. -Jay Goltz

Raising the Standard for Critical Care

An intensivist can make a world of difference in the treatment of critically ill patients. In March 2004, Dr. Bruce Carr became St. Francis Hospital's first intensivist and did just that. In fact, he has been so effective that St. Francis is searching for a second intensivist for its Intensive and Critical Care units. Improving the care of critically ill patients is the greatest advantage of having an intensivist on staff. ICUs with intensivists tend to have a lower mortality rate, fewer complications and less frequent incidences of cardio-pulmonary collapse. Equipped with special training for treating the critically ill, intensivists can make rapid life-saving decisions. Dr. Carr, who earned his medical degree from Indiana University, is board-certified in critical care, internal medicine and nephrology. As medical director of St. Francis' ICU and CCU, he has been an excellent resource for critical care nurses and physicians as well as patients' families.

Making Hospital Patients Safer

St. Francis completed its hospital-wide implementation of the Bridge MedPoint System® early last year, adding an additional layer of safety to the administration of patient medications. The Bridge MedPoint System uses barcode scanning to lessen the possibility of an error at a patient's bedside, where medication errors often occur. The use of barcode point-of-care technology in medication administration has been shown to decrease errors by up to 74 percent. Since implementing the Bridge system, St. Francis has reduced medication errors to zero in some units. Implementation of the system demonstrates St. Francis' ongoing commitment to assure the "Five Rights" – that the right drug is administered to the right patient in the right dosage at the right time, via the right route of administration.

National Recognition for Quality

Last year, St. Francis was recognized nationally for its quality of care by the National Association of Healthcare Quality for:

- **Implementing the use of the Bridge MedPoint® barcoding system to administer medication**
Medication errors in some patient units were reduced to zero.
- **Improving treatment for Emergency Department patients with severe respiratory distress**
Patients placed on immediate non-invasive positive pressure decreased their respiratory rate, and the average length of stay dropped from 9.75 days to two days.

Providing More Effective Treatment for Stroke Victims

Last year, Health Dynamics of St. Francis began offering Constraint-Induced Therapy (CIT) to patients suffering from chronic or recent brain attacks, including those who may have given up on their progress toward recovery. CIT consists of rehabilitation techniques that have been shown to substantially decrease motor deficits. Techniques include inducing or increasing the use of the affected limb for up to 90 percent of waking hours and restraining or decreasing the use of the less affected limb. Compliance to a home-based program has been a key component of the therapy's success.

Making A Difference in Customer Service

Patients and their families have commented more frequently and positively on the level of service they've received since St. Francis employees – 100% of the hospital's staff – attended You Make a Difference customer service training in November and December of 2004. Though St. Francis has often received praise for excellent service over the years, the hospital aims to be among the top in the nation in terms of customer service. The 50 training classes taught by directors with the support of executive leadership were part of the hospital's overall strategy to achieve that goal. St. Francis contracted with an independent customer satisfaction survey company – Press Ganey – last year to provide a benchmark for customer service and monthly updates on the level of service in the inpatient and outpatient care areas and Emergency Department. Service has continued to improve significantly as evidenced by Press Ganey data.

- **Developing new processes to improve patient outcomes**
A Clinical Management Steering Team developed standard processes and measurement tools for the treatment of patients having the five most common diagnoses and procedures at St. Francis.
- **Preventing wrong-site surgeries using hazard analysis**
St. Francis has achieved 100 percent prevention of wrong-site surgery since hazard analysis was incorporated into our performance improvement and safety plans.

Spirit of St. Francis

Chaplain Services and Office of Mission Effectiveness

10,000

chaplain visits



Whatever the challenge to health that illness brings, the spirit of St. Francis lives in the chaplains of St. Francis Hospital as they bring words of the Lord's blessing to patients, families and staff. In 2004, our chaplains made more than 10,000 visits, offering God's love to people at St. Francis Hospital, The Bradley Center of St. Francis, Franciscan Woods, Anne Elizabeth Shepherd Home for Girls and The Roosevelt Warm Springs Institute for Rehabilitation in Warm Springs, Georgia. These chaplains were young and old, men and women, laypersons and ordained clergy, persons new to ministry and

persons well seasoned in ministry. Some were staff chaplains and others, student chaplains, as St. Francis has an accredited chaplain training programs – one of only two in Georgia outside of Atlanta. Our chaplains' mission was to recognize the place of the holy with regard to healing. They did this by building on a tradition of care and compassion to all in the interfaith community that we serve. We suspect the Sisters of St. Francis of Millvale, Pennsylvania – past and present – would be pleased!

Breast Health

First to Offer Softer Mammograms

4,836 mammograms

In April 2004, The Women's Center of St. Francis became the first facility in Columbus to offer the Woman's Touch MammoPad™, a patented foam cushion that dramatically eases the pain many women feel when having a mammogram. Almost 3,600 women took advantage of the new softer, warmer mammogram at The Women's Center.

Discomfort is a primary reason that many women do not get mammograms as often as recommended. The Women's Center hopes that by offering a more comfortable experience, more women will have an annual examination. The American Cancer Society reports that women can reduce their risk of death from breast cancer by more than 60% if they have regular mammography screens.



Melissa Johnson showcases the 'Angel of Comfort Hallmark' ornament given to patients having breast biopsies at The Women's Center of St. Francis in October.

Rosemont Health Center

One Location – Unlimited Convenience

The Rosemont Health Center once again offered shorter wait times, an attractive, comfortable environment and plenty of nearby parking to its customers receiving services, from mammograms and various health screenings to lab work and chronic wound care. More people than ever took advantage of the Diabetes Self-Management Program at Health Matters of St. Francis and the many free classes and resources also offered there, including the Cancer Resource Center. In 2004, The Women's Center of St. Francis, The Outpatient Center of St. Francis, Health Matters of St. Francis and Home Medical Equipment of St. Francis, all of which are located in the Rosemont Health Center, responded to the needs of our community.

New DEXA Helps Fight Osteoporosis

The Women's Center of St. Francis installed the Lunar Prodigy, a state-of-the-art DEXA imaging system, in January 2004. The system provides sharper images and more comprehensive information on bone density to aid in the early detection of bone loss. A patient with low bone density has more risk of developing osteoporosis.

One of the new technology's primary benefits is that it helps prevent the most serious consequence of osteoporosis – hip fractures. Among an estimated 22 million American women with osteoporosis – the majority of whom have never been diagnosed with the disease – one in six will fracture her hip.

The new system also includes pediatric software, which enables The Women's Center to test the bone density of children as young as five for early diagnosis of growth hormone deficiency and other diseases.

Diabetes Program Earns 98% Patient Satisfaction Rating

Ninety-eight percent of the more than 840 patients who visited the Diabetes Self-Management Program at St. Francis rated their care as 'excellent' last year! In addition to individual consultations, the St. Francis Diabetes Education Team offered four diabetes education classes per month in 2004, plus more than 17 free programs on diabetes prevention and management, such as The Heart of Diabetes, Insulin Therapy, Diabetes Prevention and Control and Foot Health Day. The St. Francis Diabetes Education program retained full American Diabetes Association program certification in 2004 for the fourth consecutive year.

Wound Management Broadens Reach

In 2004, The Wound Management Program broadened its reach to include hospital patients as well as outpatients to ensure continuity of care. Wound care nurses began assessing the skin care needs of patients upon their admittance to St. Francis Hospital and became vital members of the inpatient care team. Hospital nurses were also educated on wound care techniques; patients needing care beyond their hospital stay were referred for outpatient care.

Our wound care team, including Drs. Michael Borkat (a surgeon), Troy Espiritu and Alap Shah (both foot and ankle specialists), employs the latest wound treatment methods, such as:

- Vacuum-Assisted Closure Therapy
- Bio-engineered skin
- Bio-engineered wraps

Last year, patients received care for various types of non-healing wounds, such as diabetic ulcers, venous and arterial ulcers, post-op wounds, pressure wounds and burns.

Home Medical Equipment Offers Quality

Once again, Home Medical Equipment of St. Francis strived to meet all of its customers' needs by providing a broad array of quality medical equipment, respiratory services and independent living aids. To relieve leg fatigue and pain, the staff offered 170 lower-extremity vein screenings, identifying several individuals who could benefit from support hosiery.

Members of the Home Medical Equipment team continue to keep up with the latest advances in their industry by attending quarterly meetings of the Georgia Association of Medical Equipment Services.



Jaquita Sampson, BSN, RN, performs a blood glucose test to screen for diabetes.

Surgical Advancements

New Surgical Equipment, Processes Raise Level of Care

St. Francis Hospital purchases and maintains the latest equipment for our surgeons and continually updates our technology. News from the OR in 2004 included:

- Artificial disk replacement – St. Francis will be a teaching center for this exciting breakthrough surgery, which will provide flexibility and ease pain for those suffering from chronic back pain.
- Holmium laser – New laser technology breaks up stones and ablates tissue in the urology patient.
- Lithotripsy – New laser technology crushes kidney stones into sand-like particles.
- InstaTrak - New system for endoscopic sinus and nasal surgeries.

New processes in 2004 assured more efficiency for both inpatient and outpatient surgical patients and their physicians. The design of the new Surgery Suites facilitates the movement of patients from pre-operative procedures to surgery to recovery.

- Upon arrival, surgical patients are brought immediately to Pre-Operative Room to prepare for surgery, decreasing waiting time and improving efficiency.
- Family members can wait with patient while patient awaits surgery.
- Expedient turnover time between cases.
- Dedicated team of anesthesiologists and anesthesiologists who work closely with surgeons for safest experience possible.
- Outpatient Care Center following outpatient surgery provides quality nursing care in a comfortable, attractive environment prior to patient's discharge.
- Assurance of hospital support, if needed, for outpatient surgery.



306

affiliated physicians

As respected professionals in their areas of speciality, our Medical Staff participates in quality assurance activities and continuing medical education.



2,778
Vascular Studies

3,446
Echocardiograms

21,994
EKGs

4,424
Cath Lab Procedures

16,059
Cardiac Rehab Visits



The Patrick Heart Institute

New Design Accommodates Increase of Patients

Physicians and staff at The Carl and Frances Patrick Heart Institute of St. Francis continued to provide the highest level of cardiac care to the thousands of patients who came with confidence to them in 2004 for their lifesaving services.

Respected cardiologists and cardiovascular surgeons with a team of highly trained nurses and technologists performed more than 256 open heart surgeries, more than 4,000 cardiac catheterization procedures and more than 25,000 cardiac tests.

As the only hospital locally that is licensed for interventional cardiology (such as angioplasty, stent and open heart surgery) as well as for the implantation of AICDs (defibrillators for those at very high risk for sudden cardiac arrest), the volume of patients grows as St. Francis makes advancements toward combating cardiovascular disease, the leading cause of death in the United States.

Last year's opening of the newly designed Patrick Heart Institute of St. Francis makes the most efficient use of its space for optimal cardiac care. The consolidation of services in the area previously occupied by the Emergency Department provides close proximity to the new Emergency Department, Surgery Suites and testing area.

Additionally, ten Cath Lab holding rooms expedite care, and private family consultation rooms offer a new patient data retention system for physicians to access moving images during discussions.

"Advances in the diagnosis and treatment of coronary artery disease mean that we're performing more and more tests and procedures than ever before," said William Macheski, MD, chief of Cardiology at St. Francis Hospital. "Dedicating an area for testing and treatment helps accommodate this increase through the most efficient use of space, saving valuable time for the physician, and, thus, providing better care for the patient."

Last year, The Heart Institute supported awareness of heart disease through many outreach programs, including Abdominal Aortic Aneurysm, blood pressure and blood chemistry screenings as well as sponsorship of the American Heart Association Heart Walk, Heart Gala and Golf Tournament. The hospital also hosted a cardiac symposium for physicians and continued to serve as a regional facility for cardiac life support training.



The Bradley Center

The Bradley Center of St. Francis Reaches Children to Seniors

The Bradley Center of St. Francis broadened its reach to the geriatric population in 2004 while continuing to meet the special mental health needs of children, adolescents and adults.

Special programs for the unique problems facing seniors included Intensive Geriatric Care, Medication Management, Caregivers Support Group and Oasis.

Oasis—the adult respite program that offers a structured therapeutic environment for adults experiencing memory-related disorders—expanded its scope of services by offering free staff education to adult care facilities on such topics as “How to Talk to Someone with Dementia.” Inpatient geriatric patients who qualified began benefiting from Oasis participation as well.

Alzheimer’s screenings further supported the community’s needs for this special population.

A total of 1,484 inpatient clients received treatment at The Bradley Center in 2004, an increase of 150 clients from the previous year. The outpatient area served an additional 789 new clients. Clients dealing with addictions on both an inpatient and outpatient basis were further supported by The Bradley Center’s hosting of several support groups.

Through the Child and Adolescent Program’s collaboration with Family Enrichment Services, 221 indigent children received 631 patient days of treatment. The Bradley Center also received renewal of a grant to help high-risk youth.

A partnership with the military community led The Bradley Center to offer assistance to soldiers and loved ones dealing with issues stemming from deployment and the war.

Horticulture Therapy

Many people find gardening a therapeutic activity. Nowhere is that more true than in the hillside greenhouse at The Bradley Center.

Horticultural therapist Monique Kusko joined The Bradley Center’s Recreational Therapy staff last year with hopes of offering a message of beauty, hope and joy through nature. And patients are responding.

Smelling mint and lemon verbena may help bring someone suffering from posttraumatic stress disorder ‘into the moment.’

The smell of a rose might remind a patient of their mother, stimulating their senses while providing a calm and soothing memory.

“Getting in touch with the environment through plants can offer so many healing aspects,” Monique says.

Monique Kusko cares for plants in the horticulture program’s greenhouse.



The Cancer Program

The Cancer Program of St. Francis: From Detection to Support

The Cancer Program of St. Francis has experienced continued growth and development over the past year. We strive to collaborate with our peers in providing the highest standard of care for oncology patients through education, community liaison activities, participation in the West Central Georgia Cancer Coalition, membership in the Association of Community Cancer Centers and partnership with the American Cancer Society.

Program components include:

- Cancer Conference – A regularly scheduled, multidisciplinary venue for physician peer discussion on crucial areas of patient care.
- Radiology Services – We continued to offer PET (positron emissions tomography) scans as a clinical tool for accurately detecting many cancers in their early, asymptomatic stages.
- Outpatient Infusion – Our dedicated team of compassionate nurses are certified to administer chemotherapy and high-risk infusions to include biotherapy, growth factors, blood and blood products. Treatment visits have quadrupled since 1999 reflecting the overall growth of the program.
- Cancer Registry – The registry actively collected data on the patients who were diagnosed and/or treated at St. Francis Hospital. The data was channeled to the Georgia Comprehensive Cancer Registry and was instrumental in providing information regarding incidence, frequency and trends to such national organizations as American Cancer Society, Centers for Disease

Control Prevention and the National Institutes of Health.

Over 300 community members received PET scans in 2004.

- Cancer Survivor’s Day – An event which honors individuals overcoming cancer, as well as their family members and caregivers.
- Chaplain Services – The community’s only accredited pastoral program. Our chaplains follow the patients from initial contact through the entire course of treatment.
- Health Dynamics – Our outpatient physical, occupational and speech therapy department provides high quality rehabilitation support to patients with cancer. In addition, lymphedema drainage massage and therapy is offered for patients with lymphedema or uncontrolled swelling of the extremities.
- Cancer Resource Center – The American Cancer Society generously awarded a \$7,000 grant to develop a community cancer resource center to provide cancer-related information in a comfortable, accessible environment.

Extra Special Support

A new Cancer Resource Team of specially trained registered nurses now ensures that cancer patients receive comprehensive information about their diagnosis and the many resources and services available to them. Below, Rev. John Hartman, D.Min., provides specialized training for the group, including (L-R) Christine Johnson, Jose Rivera, Anne Dickson, (Rev. Hartman), Dondra Pooler and Jacquie Rosario.



Health Dynamics

Valuable Resource to Physicians and Patients

To remain a regional leader for comprehensive physical rehabilitation and wellness, the Health Dynamics of St. Francis staff is committed to identifying community needs and responding to them.

A few of the ways they did this in 2004 included:

- **Constraint-Induced Therapy** – This new technique offers hope for stroke patients by restoring use of their limbs through an effective combination of 'good' limb restriction and a rigorous home-based program.
- **Workers Compensation** – Average length of stay for Workers Compensation patients was eight visits with a perceived disability before treatment of 69.3% and 24.5% after treatment. Pain levels dropped from 7.1 on a scale of 10 before treatment to 1.9 after treatment.
- **Bring a Friend Campaign** – The Wellness Club, which offers a low-cost alternative for medically supervised fitness to anyone in the community, added 70 new members with this campaign.
- **Lymphedema** – This program by certified therapists to help reduce swelling in the limbs saw physician referrals increase to 3.5 a month.
- **Neuro Certification** – Mo Gletsu, BHSCPT, received her Neuro Development Treatment certification, which further supports the treatment of patients with neurological injuries.
- **Vital Stimulation** – Lora Foster, Med, CCC-SLP, became certified in this new medical technique that uses electrical stimulation for swallowing therapy.
- **Amputee Program** – This new program assures coordination between the prosthesis company, physicians and therapists to ensure patients are receiving appropriate therapy and products.
- **Emergency Department** – Patients were able to get on the road to recovery quicker and increase daily functional activities when Emergency Department physicians began ordering next-day therapy service at Health Dynamics for any type of musculoskeletal injuries or strength and endurance deficits.
- **SMART Program** – Incentives were offered to patients to decrease appointment attrition and help them meet treatment goals in "Superior Methods to Achieve Rehabilitation Targets" program.



Franciscan Woods

Franciscan Woods; Gold Seal of Approval

Residents at Franciscan Woods were assured of three things in 2004 – safety, the highest quality of care and fun!

The gold seal of approval by the Joint Commission on Accreditation of Healthcare Organizations guaranteed that more than 180 standards governing both care of our assisted living residents and management of the facility were in compliance while a capable staff guaranteed residents the attention they needed and the independence they deserved.

A respite program brought some new faces to the campus in 2004. Whether spending a few days at Franciscan Woods while

their families vacationed or gaining stamina between a hospital stay and returning home, respite care filled a special need for many.

A new activities coordinator made sure residents' hours were filled with enriching and engaging activities. Holiday parties, massage therapy, PAWS Pet Therapy, dancers, singers, school children, a men's coffee group, tours and lots of innovative crafts all combined to keep residents active and involved.



St. Francis Hospital Auxiliary

Auxiliary Boasts 150 Dedicated Members

28,000 Volunteer Hours

Twenty-eight thousand service hours equals 3,500 eight-hour workdays. That's how much time the Auxiliary's 150 active members gave to St. Francis Hospital, its patients and the community last year. If Auxilians were paid \$10 an hour, their volunteer hours would amount to a contribution of \$280,000. In actuality, their efforts are priceless.

Additionally, the St. Francis Hospital Gift Shop, which is operated by the Auxiliary, generated \$500,000 in sales in 2004; its profits, along with proceeds generated by other special events hosted by the Auxiliary, helped purchase new hospital equipment and renovate areas of the hospital. The Auxiliary also awarded ten Sister Mary Evelyn Fitz Scholarships last year to deserving students pursuing careers in health care.

Not to be forgotten, the Auxiliary's 65 Junior Volunteers contributed 3,500 of the Auxiliary's total 28,000 service hours. From early June through early August, each junior volunteer served six hours per week.



St. Francis Foundation

St. Francis Foundation Develops Ambassadors for Health Care

The St. Francis Foundation aims to ensure that our community has access to the highest quality of health care possible at St. Francis Hospital for years to come. Toward that end, the Foundation and its dedicated Board of Trustees are dedicated to encouraging financial and other support for St. Francis as a means of furthering and strengthening the hospital's mission.

Gaining a Glimpse of Health Care Behind the Scenes

For a second year, community leaders had an opportunity to gain a glimpse of health care behind the scenes through the St. Francis Foundation's six-month Fellows program. Eight eager participants rounded out the Class of 2004, including Bailey Gross, Charles Cumiskey, Colin Martin, George Parker Swift, Kent Illges, Martha Paull, Sharon Sprouse and Bill Woolfolk.

These graduates, along with those from the Class of 2003, will become enthusiastic ambassadors for St. Francis as members of the new Fellows Society that was formed in 2004. Society members plan to advance the hospital's mission through special events and other future outreach efforts.

Preparing New Generations of Philanthropists

In cooperation with Columbus State University, Brookstone School, Columbus Museum and the Community Foundation of the Chattahoochee Valley, the St. Francis Foundation hosted the Sixth Annual Planned Giving Seminar in October 2004. The theme of the two sessions offered – one for families and another

for financial professionals – was helping families to establish life values and then weave those values into meaningful giving.

Charles Collier, senior philanthropic advisor at Harvard University, discussed case studies on family involvement in teaching future generations to help make a difference in their community.

10 Years of CHEERS

St. Francis employees responded more generously than ever to the St. Francis Foundation's 10th annual Caring Hospital Employees Envision Real Success (CHEERS) employee giving campaign. Collectively, those participating – 90% of hospital employees – pledged \$110,520, topping all previous records. The funds raised by CHEERS provide medicine, transportation and other necessities for patients who cannot afford them; financial assistance for people in crisis; and Sister Patricia Garrigan Scholarships for deserving health care students. More than 8,000 people have benefited from CHEERS since it began in 1994.

Lighting the Spirit

For the 10th year, the St. Francis Foundation invited the public to its annual Light the Spirit ceremony. Hundreds attended. Rev. J. Gerard Schreck, pastor of St. Anne Church, gave a special holiday message and St. Francis Partners-In-Education Pacelli High School, Eddy Middle School and St. Anne School entertained the audience with music and singing.



Dr. Luther Wolff supervises simulated surgery by St. Francis Fellow Martha Paull.

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Marian Brown	Cornelia A. Coar	Erica L. Keith	Carissa Dehner	Erica L. Keith	Patricia A. Maldonado	Christopher Smith	Lisa J. Wright	Andrew Cook	Jennie Reynolds	Michelle Smith	Brenda J. Wyrosdick
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